



Academic Personnel Short Profile / Short CV

University:	Open University of Cyprus
Surname:	Papaioannou
Name:	Alkistis
Rank:	Adjunct Faculty Tutor
Faculty:	Faculty of Economics and Management
Department:	Study Program "Business Administration"
Scientific Domain: *	Thematic Unit 402 "Contemporary Issues in Business Administration"

** Field of Specialization*

Academic qualifications (list by highest qualification)				
Qualification	Year	Awarding Institution	Department	Thesis title
Doctor of Philosophy (Ph.D.): Management of sport organizations.	2009	University of Peloponnese	Department of Sports Organization and Management	Human Resource Empowerment Applied to Greek Sport Organizations
Master's (M.Sc) in human performance and health.	2003	Democritus University of Thrace	Department of Physical Education and Sport Sciences	The effect of long-term residence at moderate altitude in fitness of postmenopausal women
Bachelor of Science: Physical Education and Sport Sciences.	1999	University of Thessaly	Department of Physical Education and Sport Sciences	
Post-Doc in Sport Business Excellence	2017	University of Peloponnese	Department of Sports Organization and Management	Sport Business Excellence

Employment history – List by the three (3) most recent			
Period of employment	Employer	Location	Position

From	To			
01.11.2019	07.02.2020	University of Patras	Patra	Part-time Lecturer, Course: "Management of travel organizations and agencies."
01.11.2019	25.09.2019	University of Peloponnese	Kalamata	Acquiring Academic Teaching Experience in Young Scientists, teaching courses: (a) Marketing Principles and (b) Quality and marketing of public organizations.
10.10.2017	31.07.2019	Hellenic Open University	Athens	Adjunct Faculty Tutor of Thematic Unit "MTE60«Management of Tourism and Tourism Enterprises», Post- graduate program: "Management of Tourism Enterprises"

Key <u>refereed</u> journal papers, monographs, books, conference publications etc. List the five (5) more recent and other five (5) selected –(max total 10)						
Ref. Number	Year	Title	Other authors	Journal and Publisher / Conference	Vol.	Pages
1	2020	Business excellence and employees' job satisfaction in public tourism sector: evidence from Greek ministry of tourism.	Baroutas G., & Poulaki, I.	International Journal of Cultural and Digital Tourism, Special issue: "Destination Management: Digital Applications &	6	59-71.

				Resource Combinations".		
2	2020	Organizational Culture and Business Performance in Tourism and Hospitality Industry: The Case Of A Luxury Tourist Resort. In:	Robaki G., Yfantidou G., Kourtesopoulou A., & Dalakis A.	Katsoni V., Spyriadis T. (eds), Cultural and Tourism Innovation in the Digital Era. Springer Proceedings in Business and Economics. Springer, Cham.		533-542
3	2019	The Relationship between organizational culture and business Performance in fitness clubs.		Advances in Sport Management Research.	2	Accepted
4	2018	The relationship between customer oriented strategy and organizational performance in professional football clubs.	Kriemadis T., Mitsios V., & Kartakoullis N.	Journal of Customer Behaviour	17(3),	229-249.
5	2018	An investigation of human resource empowerment in municipal sport organizations.	Sioutou A., & Kriemadis T.	International Review of Services Management.	1	23-39.
6	2018	Innovation and business performance in sport businesses.	Kriemadis T.	Advances in Sport Management Research	1	73-89.
7	2017	Strategic Planning in the Sport Sector.	Avgerinou V., Skoula E., & Kriemadis T.	Choregia-Sport Management International Journal.	13	35-52.
8	2017	Customer-oriented strategy in Greek sport business sector: The case of the sport enterprise "Holmes place Glyfada".	Kriemadis, T., Yfantidou, G., Patrikiou, A., & Avgerinou, V.	In Toulon-Verona Conference Excellence in Services".		607-620.
9	2017	Service innovation in hotels for people with disabilities.	Yfantidou, G., Spyridopoulou, E., & Balaska, P.	In Toulon-Verona Conference Excellence in Services".		835-848
10	2015	Strategy, Leadership,	Kriemadis, A.	Employment and		

		Innovation, Business Plans. (eds).		career structure (ECS) University of Peloponnese.		

Exhibitions (where applicable). List the five (5) more recent and other five (5) selected. (max total 10)					
Ref. Number	Date	Topic	International / Local	Location*	Role in Exhibition
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					

** Specify venue, geographic location etc*

Research Projects. List the five (5) more recent and other five (5) selected (max total 10)				
Ref. Number	Date	Title	Funded by	Project Role*
1	04.09.2015- 30.10.2015:	«Operational Programme Education and Lifelong Learning - Program for Updating Graduates' Knowledge (PEGA), Organization and management of sports organizations and major sport events»	National Strategic Reference Framework (NSRF)	«Implementation of an internal evaluation process of the educational cycles»

2	30.01.2014-20.05.2014	«Implementation of the Common Assessment Framework (CAF) in Public Services of the Regional Unity of Argolida»	Regional Unity of Argolida	Participation in research
3	20.05.20011-31.12.2013.	«Entrepreneurship and Innovation unit in Universities»	National Strategic Reference Framework (NSRF)	Responsible for collecting, recording and processing internal evaluation data and Teaching of the courses: (a) Entrepreneurship and Management of Small and Medium Enterprises and (b) Innovation-New product Development ".
4	16.08.2008.-15.10.2008	«Development and operation of youth entrepreneurship observatory.	3rd Community Support Framework.	«Writing Chapter 3: Qualitative Characteristics of Young Entrepreneurs»
5	01.09.2007-30.09.2008.	«Encouraging Entrepreneurship and Innovation activities in Universities». 3rd Community Support Framework».	3rd Community Support Framework.	Establishment of a program of educational visits to companies and organizations and organization of a specialized program of seminars by entrepreneurs and executives of companies and organizations in the Department of Sports Organization and Management.
6	08.10.2007-30.09.2008:	«Encouraging Entrepreneurship and Innovation activities in Universities». 3rd Community Support Framework».	3rd Community Support Framework.	Writing: (1) notes for the two courses of entrepreneurship and a case study in the field of sports, (2) business plan, (3) new products / services

				development plan, Teaching of the courses: (a) Entrepreneurship and Small and Medium Enterprise Management and (b) Innovation-New product Development
7	20.09.2005- 20.05.2007.	«Encouraging Entrepreneurship and Innovation activities in Universities». 3rd Community Support Framework».	3rd Community Support Framework.	Responsible for collecting, recording and processing internal evaluation data
8	01.01.2006- 30.11.2007.	«Teaching Entrepreneurship skills in secondary education pupils».	Centre of Entrepreneurship and Technological Development, Arcadia Chamber of Commerce,	«Teaching in entrepreneurship workshops in secondary schools of the Region of Peloponnese »
9	06.09.2005.- 30.11.2005.	«Teaching Entrepreneurship skills in secondary education pupils».	Centre of Entrepreneurship and Technological Development, Arcadia Chamber of Commerce,	«Planning the educational material for teaching entrepreneurship in secondary education».
10	2004	«Development of a study regarding the creation of an International Circuit for Formula 1 in the Region of Peloponnese».	Private company	Participation in research and study elaboration.

**Project Role: i.e. Scientific/Project Coordinator, Research Team Member, Researcher, Assistant Researcher, other*

**Consulting Services and/or Participation in Councils / Boards/ Editorial Committees.
List the five (5) more recent**

Ref. Number	Period	Organization	Title of Position or Service	Key Activities
1	2019-2020	Hellenic Open University	Supervisor and Member of the Advisory Committee on 10 Master Theses and dissertations which were conducted in the Thematic Unit "MTE60«Management of Tourism and Tourism Enterprises», Post-graduate program: "Management of Tourism Enterprises"	Supervision, guidance, correction and support of students in all stages of their master thesis.
2	2018-2019	Hellenic Open University	Supervisor and Member of the Advisory Committee on 10 Master Theses and dissertations which were conducted in the Thematic Unit "MTE60«Management of Tourism and Tourism Enterprises», Post-graduate program: "Management of Tourism Enterprises"	Supervision, guidance, correction and support of students in all stages of their master thesis.
3	2017-2018	Hellenic Open University	Supervisor and Member of the Advisory Committee on 5 Master Theses and dissertations which were conducted in the Thematic Unit "MTE60«Management of Tourism and Tourism Enterprises», Post-graduate program: "Management of Tourism Enterprises"	Supervision, guidance, correction and support of students in all stages of their master thesis.
4	2017-today	International and national journals: •«International Journal of	Reviewer and Member of the Editorial Boards in international and national journals.	Selection of the adequate criteria for the peer review process of the papers, invitation of collaboration to academics, determination of the content of the journals,

		Cultural and Digital Tourism» •«Περιοδικό Αθλητικού Τουρισμού και Αναψυχής-JSTaR», •“Advances in Sport Management Research”, •“International Journal of Sport Management, Recreation & Tourism”, •“International Review of Services Management”,		reviewer.
5	2020	7th International Conference of the International Association of Cultural and Digital Tourism (IACuDIT).	Member of the scientific committee in international conferences	Responsible for issues related to every aspect of the scientific activities of the conference, such as its program, the process of reviewing the submitted papers, the selection of the invited speakers, etc.

**Awards / International Recognition (where applicable). List the five (5) more recent and other five (5) selected.
(max total 10)**

Ref. Number	Date	Title	Awarded by:
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			

**Other Achievements. List the five (5) more recent and other five (5) selected.
(max total 10)**

Ref. Number	Date	Title	Key Activities:
1	2002	Scholarship from Democritus University of Thrace for postgraduate studies.	Postgraduate studies
2			
3			
4			
5			
6			
7			
8			
9			
10			

