

## MAMAS THEODOROU

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**Mamas Theodorou** has studied Economics at the University of Athens, Economic Development at the North London Polytechnic, Health Care Management at the Athens National School of Public Health and got his doctoral degree from the Nursing Department of the University of Athens.

**Professional Experience:** He has worked as an advisor to many Social Security Organization Governors (1982- 1988) and Health Ministers (1994-2003) in Greece, on Health Planning and Management, Health Policy and Health Financing issues. He was also involved in the planning and implementation of all the health care reforms in Greece during the period 1994-2004.

**Educational Experience:** Over the last twenty years he has worked as an Adjunct Professor (contractual academic staff) at the Technological Institute of Athens, the National School of Public Administration and the Open University of Patras. In August 2006 he was elected Associate Professor on Health Care Management at the Open University of Cyprus.

**Research Interests:** The research interests of Mamas Theodorou are mainly focused on the fields of evaluating the efficiency and organization of health units, the financing of health services, the measurement of health systems performance and the quality of the care provided.

**Recent Scientific Publications:** Over the last years he has authored and published individually or with others more than 50 articles, books and chapters in collective volumes on issues of health policy, financing and quality of health services, patient satisfaction etc. His most recent publications are:

1. **Theodorou M.**, Mitrosili M., (1999), *Health Services/Hospital, Vol. III, Structure and Function of the Greek Health Care System*, Open University of Patras. (book in Greek)
2. **Theodorou M.**, Sarris M., Soulis S., (2002), *Health Systems*, Papazisis Publications. (book in Greek).

3. Mossialos E., **Theodorou M.**, (2003), *The financing of health care systems in Europe*, in Niakas D., (eds), Administrative and Managerial issues of Health Services, Mediforce publications, Athens, (in Greek, pp. 25-48).
4. Golna C., Pashardes P., Allins S., **Theodorou M.**, Merkur S., Mossialos E., (2004), *Health Care Systems in Transition: Cyprus*. Copenhagen, WHO Regional Office for Europe on behalf of the European Observatory on Health Care Systems and Policies. (book).
5. **Theodorou M.**, Kidonakis N., (2004), *Afternoon outpatients clinics in NHS hospitals: The case of Krete*, in Niakas D., (eds), Health Services, Management and Technology, Mediforce publications, Athens, (in Greek, pp. 25-38).
6. Niakas D, Gnardellis Ch. **Theodorou M.**, (2004), **Is there a problem with quality in the Greek hospital sector? Preliminary results from a patient satisfaction survey.** *Health Services Management Research* **17**, 62-69.
7. Koumandraki A., **Theodorou M.**, Kaitelidou D., (2004), *Patient satisfaction from the outpatient departments of the General Hospital Papageorgiou of Thessalonica, Nosileftiki*, Vol. 43, 2:237-245, (in Greek).
8. **Theodorou M.**, Konstantakopoulou O., (2004), *Assessment of the operation of afternoon outpatient clinics in five NHS hospitals of Attica.* *Primary Health Care*, Vol.16, No. 4, 157-165, (in Greek).
9. Douka G., **Theodorou M.**, Niakas D., (2005), *Cost assessment and effectiveness analysis of intensive care unit of general hospital "Sotiria"*, in Niakas D., (eds), Managerial and economic issues of health sector, Mediforce publications, Athens, (in Greek, pp. 211-218)
10. Niakas D., **Theodorou M.**, Liaropoulos L., (2005), **Can Privatising Selected Services Benefit the Public Healthcare System?: The Greek Case.** *Applied Health Economics and Health Policy*, Vol. 4, No. 3, pp. 153-157, 2005.
11. Kaitelidou D., Maniadakis N., Liaropoulos L., Ziroyiannis P., **Theodorou M.**, Siskou O., (2005), **Implications of Hemodialysis Treatment on Employment Patterns and Everyday Life of Patients.** *Dialysis & Transplantation*, Vol. 34, No. 3, 138-144, 2005.
12. Pouzoukidou A., **Theodorou M.**, Kaitelidou D., (2007), **Job satisfaction of nursing and paramedical personnel of a public general hospital.** *Nosileftiki*, 46 (4): 537-544, (in Greek).
13. Zembylas M., **Theodorou M.**, Pavlakis A., (2008), **The role of emotions in the experience of online learning: challenges and opportunities.** *Educational Media International*, 45:2, 107 – 117.
14. **Theodorou M.**, Soteriades E., Kaitelidou D., Pavlakis A., (2008), **Open Distance Learning in Cyprus: A Population based Survey.** *European Journal of Open*,

*Distance and E-Learning*, ISSN 1027 – 5207, <http://www.eurodl.org/material>, date of publishing 2.06.2008.

15. Liaropoulos L., Siskou O., Kaitelidou D., **Theodorou M.**, Katostaras T., (2008), **Informal payments in public hospitals in Greece.** *Health Policy*, 87(2008) 72-81.
16. **Theodorou Mamas**, Samara Katerina, Pavlakis Andreas, (2008), **Public's and Doctors' Participation in Health Care Priority Setting.** *Journal of Society, Economy and Health*, 2:3-6, (2008), 55-75, (in Greek).
17. Zembylas M., **Theodorou M.**, Pavlakis A., (2009), **Emotions and Online-Distance Education: The Case of Cyprus.** *Open Education – The Journal for Open and Distance Education and Educational Technology*, Volume 5, No. 1, 2009, (in Greek).
18. Oulis C., **Theodorou M.**, Mastrogiannakis T., Mamai-Chomata H., Polychronopoulou A., Papagiannoulis L., Athanasoulis T., (2009), **Oral health status and treatment needs of the Hellenic population – A path finder survey – proposals for improvement.** *Hellenic Stomatological Review*, 53:97-120, 2009, (in Greek).
19. **M. Theodorou**, V. Tsiantou, A Pavlakis, N. Maniadakis, V. Fragoulakis, E. Pavi, J. Kyriopoulos, (2009), **Study of the Drug Prescription Patterns in Greece and Cyprus: Results from a questionnaire based survey.** *BMC Health Services Research*, 2009, 9:150.
20. Pavlakis A, Raftopoulos V, **Theodorou M**, (2009), **Burnout syndrome in Cypriot physiotherapists: a national survey,** *BMC Health Services Research*, (in press).